



EffiCare™ - concept with strong benefits:

- On-site service and maintenance carried out by very well experienced and trained technicians
- Remote 24/7 access to controls as well as software allows us to offer proactive monitoring before compromising operating time

EffiCare™ includes:

EFFICARE	BASIC	STANDARD	ADVANCED	PREMIUM
Check all safety functions (Mandatory according EN 15095)				
Visual assessment and control of all vital parts				
Functional test and control of PLC and movements				
Preventive maintenance incl. greasing and cleaning				
Check and adjustments of all moving parts				
Check cooling for PLC				
Check mark plate				
Documentation and service report				
Update of PLC- software to latest version of original platform				
Discount on tear and wear parts				Incl.
Tear and wear parts included				
Guaranteed technical availability according to FEM				
Coordination and follow-up				
Hotline support within normal working hours				
Hotline support with priority within normal working hours				
Hotline support outside normal working hours				
Response guarantee within 8 working hours				
Response guarantee within 4 working hours				
Response guarantee within 4 working hours - 24/7/365				